## PERSONAL DETAILS

| Full Name and Title:<br>Current appointment: | Prof. Dr. Arne Karsten Strauss<br>Professor, Chair Holder<br>Mercator Endowed Chair of Demand Management & Sustainable                |                            |
|--|---|----------------------------|
|  | Transport   | agement a oustainable      |
|  | WHU - Otto Beisheim School of Manageme  | ent, Germany               |
| Nationality:                                 | British, German   |                            |
| Education/Qualifications:                    | cations: <b>Postgraduate Certificate in Academic and Professional Practic</b><br>Nov. 2011 – June 2013, University of Warwick, UK     |                            |
|  | <b>Ph.D. in Management Science</b> Sept. 2006 – 14 Dec. 2009 (Viva) Lancaster University Management School, UK                        |                            |
|  | Examined by Prof D. Romero Morales, University of Oxford  |                            |
|  | M.Sc. in Mathematics  | Aug. 2005 – Aug. 2006      |
|  | Overall grade A-  |                            |
|  | Virginia Polytechnic Institute and State University, USA  |                            |
|  | Master's degree (DiplWirtMath.) in E  | Business Mathematics       |
| Oct. 2000 – Aug. 2006                        |   |                            |
|  | M.Sc. equivalent, overall grade 1.18 (scale 1-5 best-worst)<br>University of Trier, Germany   |                            |
| Expertise                                    | Pricing and Revenue Management; Interfac  | e Demand Management        |
|  | with Transport Operations; Demand and Choice Modelling; Choice-   |                            |
|  | based Optimisation; Assortment Optimisation; Demand Unconstrain-  |                            |
|  | ing.  |                            |
|  | As of 2023, I have worked for 17 years on<br>optimisation in the domain of pricing and rev<br>ticularly on demand management decision | enue management, par-      |
|  | efficiency of fulfilment operations in transpor<br>with stakeholder organisations across variou                                       | rtation. I frequently work |

### **EMPLOYMENT HISTORY**

| <ul> <li>Full Professor</li> <li>WHU – Otto Beisheim School of Management, Germany</li> </ul>                               | Jan. 2020 – current          |
|---|------------------------------|
| <ul> <li>Offer - Chair (declined)</li> <li>Faculty of Business, Economics and Informatics, University of Zurich,</li> </ul> | July 2021<br>Switzerland     |
| <ul> <li>Associate Professor of Operational Research</li> <li>Warwick Business School, University of Warwick, UK</li> </ul> | Jan. 2014 – Dec 2019         |
| <ul> <li>Assistant Professor of Operational Research</li> <li>Warwick Business School, University of Warwick, UK</li> </ul> | Oct. 2011 – Dec. 2013        |
| <ul> <li>Senior Postdoctoral Research Associate<br/>LANCS Initiative, Lancaster University Management School, UK</li> </ul> | Oct. 2010 – Sept. 2011       |
| Research Associate     EPSRC PhD Plus Fellow, Lancaster University Management School,                                       | Oct. 2009 – Sept. 2010<br>UK |

| <ul> <li>Doctoral Researcher</li> <li>Lancaster University Management School, UK</li> </ul>        | Sept. 2006 – Sept. 2009 |
|--|-------------------------|
| <ul> <li>Graduate Assistant</li> <li>Dept. of Mathematics, Virginia Tech, USA</li> </ul>           | Aug. 2005 – May 2006    |
| <ul> <li>Graduate Assistant</li> <li>Dept. of Mathematics, University of Trier, Germany</li> </ul> | Nov. 2001 – June 2005   |

### RESEARCH

### **Research Funding**

- European Commission (Horizon 2020) and Eurocontrol: Advanced Capacity and Demand Managment for European Network Performance Optimization (CADENZA). € 2 million, responsible for € 360,000. June 2020 – August 2022. Principal Co-I, team leader at WHU.
- Isaac Newton Institute, University of Cambridge. Co-I on 5-days workshop on the circular economy (Feb 2020)
- Turing Fellowship, The Alan Turing Institute, London. Oct 2018–Dec 2019.
- Innovate UK and Slicker Recycling, Knowledge Transfer Partnership, £211,000, June 2018– Dec 2020. Co-I
- European Commission (Horizon 2020): Responsible for € 220,656. Coordinated capacity ordering and trajectory pricing for Air Traffic Management (COCTA). April 2016 – September 2018, including a 5 months extension. Principal Co-I, team leader at Warwick.
- EPSRC Workshop on Personification & Choice Modelling for Demand Management with Restricted Data, The Shard, London. EP/P026117/1. April 2017 – December 2017. Value: £19,160. Role: PI.
- EPSRC PhD Plus Fellowship: £30,000. Oct. 2009-Sept. 2010. Pl.
- Lancaster University: £36,000. PhD Maintenance Grant. Oct. 2006 Sept. 2009.
- EPSRC PhD Full Tuition Scholarship. Oct. 2006 Sept. 2009.

#### **Research Supervision**

- WHU
  - Doctoral student (1st supervisor): Gideon Gottschalg (Feb 2023 current)
  - Doctoral student (1st supervisor): Vivien Schoepf (Feb 2023 current)
  - Doctoral student (1st supervisor): Jens Frische (Oct 2021 current)
  - Doctoral student (1st supervisor): Dr Jan-Rasmus Kuennen (May 2020 October 2022)
  - Doctoral student (external co-supervisor): Dr Jonas Schwamberger, University of Mannheim (Apr 2019 – March 2023)
- Warwick Business School
  - Postdoctoral research assistant: Dr Merve Keskin (Jan 2019 Jan 2020)
  - Postdoctoral research assistant: Dr Stefano Starita (April 2016–December 2017)
  - Ph.D. student: Dr Yijun Zheng (graduated 2020)
  - Ph.D. student: Dr Mustafa Demirbilek (graduated 2018)

## NATIONAL AND INTERNATIONAL RECOGNITION

- · Selected Invited Talks
  - Keynote speaker. 'Urban Logistics', dinner event at the House of Commons, 20 May 2019
  - Semi-plenary speaker. 'Last mile logistics', International Conference on Operations Research 2017, Berlin, Germany. Over 900 participants.
  - Plenary speaker: 'Nudge the customer and delivery cheaper'. 4th INFORMS Transportation Science and Logistics Society Workshop 2015, Berlin, Germany. Around 300 participants.
  - Plenary speaker and panelist: Operational Research Society event 'Developments in Analytics and Big Data 2014'. Around 200 participants.
- External Committee Memberships
  - Engineering & Physical Science Research Council (EPSRC) Strategic Advisory Panel (Mathematical Sciences) (January 2020 Dec 2023). Advise on research and training funding strategy for the British Engineering & Physical Sciences Research Council. EPSRC invest £1bn a year in research and postgraduate training.
  - EPSRC Prioritisation Panel Mathematics May 2019, Sept. 2020, March 2023. EPSRC Peer Review College member.
  - Operational Research Society Research Panel (June 2016 Dec 2023). Panel offers strategic guidance to the OR Society on the landscape of research and relevant opportunities and threats. It strives to enable the OR community to access research funding and achieve impact.
  - Council for the Mathematical Sciences' "BIG Mathematics Review Panel" (2019 June 2020).
     Contribute to national report to improve knowledge exchange for the mathematical sciences under leadership of the former Chief Scientific Advisor to the Home Office, Sir Bernard Silverman
  - AACSB Analytics Curriculum Advisory Group (March 2016 Dec 2019). Invited speaker and facilitator of AACSB seminars in Amsterdam (2016), Tempe, Arizona (2018) and Atlanta, Georgia (2019) on best practice for design of Analytics programmes (aimed at course directors and deans)
- Other External Roles
  - External Ph.D. examinations at Loughborough, UK (2024); Mannheim, Germany (2023); Aarhus, Denmark (2018); Southampton, UK (2017, 2015); Lancaster, UK (2014); Manchester, UK (2013)
  - Assessor for professorial promotion committee at Erasmus University Rotterdam (2022)
  - Grant application reviewer for various funders: British EPSRC, German DFG, Dutch NWO, Alan Turing Institute
  - External examiner, MSc Business Analytics, Manchester Metropolitan University, 2018–2019
  - External examiner, MSc Business Analytics & Management Science, University of Southampton, 2017–2019
  - External examiner, MSc Business Analytics, Imperial College London, 2015–2019
  - External reviewer, MSc Business Analytics, Xi'an Jiaotong-Liverpool University, 2015
- Editorial
  - Editorial board member of Journal of Revenue & Pricing Management (May 2015-ongoing)
  - Guest Editor of Special Issues of Annals of OR and Journal of Revenue & Pricing Management
  - Outstanding reviewer certificate, *European Journal of Operational Research*, Feb 2017
- Awards & Honours
  - INFORMS Aviation Applications Section Best Doctoral Dissertation Award 2023 for Dr Jan-Rasmus Künnen, doctoral graduate supervised at my Chair

- Aviation Group of the International Federation of Operational Research Societies (AGIFORS) Bronze Anna Valicek Medal 2023 for Dr Jan-Rasmus Künnen, doctoral graduate supervised at my Chair
- International industry prize Jane's Air Traffic Control Innovation Award for Horizon 2020 project COCTA, 2019
- University of Warwick: Teaching Award for Outstanding Contribution to Pre-Experience Masters Programmes 2018-19
- The Operational Research Society: Supervised MSc student winning runner-up award for the national May Hicks Prize for the best industry-based dissertation in 2018 (£250)
- Warwick Business School: Teaching Award for Outstanding Contribution to the Pre-Experience Masters Programmes 2016-2017, in recognition of excellent teaching on Pricing & Revenue Management
- Warwick Business School: WBS Research Award for Outstanding Contribution to Generating Research Income 2017
- Consumer Data Research Centre: Supervised MSc student winning the national First Prize for the best industry-based dissertation in 2017 (£500)
- *The Operational Research Society*: Supervised MSc student winning the national May Hicks Prize for the best industry-based dissertation in 2016 (£1,000)
- IBM Faculty Award 2015: Joint winner of world-wide competition for innovative teaching developments in analytics (US\$ 20,000)
- The Operational Research Society: Goodeve Medal for best paper in 2012 in Journal of the Operational Research Society
- The Operational Research Society: Annual Prize For Best Doctoral Dissertation in 2009 (£1,500)
- Department of Management Science, Lancaster University: Best Doctoral Researcher Prize (£500)
- Airline Group of the International Federation of Operational Research Societies (AGIFORS): Anna Valicek Award 2009: Honourable Mention
- International Association for Mathematics and Computers in Simulation (IMACS): Most Successful 2008 IMACS Paper Award in Applied Numerical Mathematics

# ADMINISTRATION

- Referee for various journals including *Production & Operations Management, Transportation Science, European Journal of Operational Research, Management Science, Transportation Research Part B, Operations Research.*
- Warwick Business School
  - Academic Director for MSc Business Analytics, WHU Otto Beisheim School of Management (2023 – current). Programme to be launched 2024.
  - Academic Director for MSc Business Analytics 'MSBA', Warwick Business School (2012 2019).
    - Student satisfaction in the Postgraduate Taught Experience Survey (PTES) 2019 at recordhigh: 89% on overall score, 81% response rate.

MSBA programme consistently ranked in global top 10 by QS Business Analytics Ranking since first ranking released in 2017.

- Last Mile Delivery Workshop organiser, WHU, June 2022
- Conference organising committee member: 11th International Conference on Applied Mathematical Optimization and Modelling, University of Warwick, 9-11 April 2014

## Publications

### Journal Papers: Refereed

- Falkenberg, S; Spinler, S; Strauss, A. An algorithm for flexible transshipments with perfect synchronization. Forthcoming in *European Journal of Operational Research*
- Petropoulos et al. Operational Research: Methods and Applications. Forthcoming in *Journal* of the Operational Research Society
- Künnen, J.-K.; Strauss, A.; Ivanov, N.; Jovanovic, R.; Fichert, F.. Leveraging demand-capacity balancing to reduce air traffic emissions and improve overall network performance. *Transportation Research Part A: Policy* 174: Article 103716 (2023)
- Künnen, J.-R., Strauss, A., Jovanovic, R., Ivanov, N., Fichert, F., Starita, S. Cross-border capacity planning in air traffic management under uncertainty. *Transportation Science* 57 (4): 999–1018 (2023)
- Keskin, M., Branke, J., Deineko, V. and Strauss, A.K. Dynamic Multi-Period Vehicle Routing with Touting. *European Journal of Operational Research* 310: 168–184 (2023)
- Schwamberger, J., Fleischmann, M. and Strauss, A.K. Feeding the Nation Dynamic Customer Contacting for E-Fulfillment in Times of Crisis. *Service Science* 15: 22–40(2023)
- Künnen, J.-R. and Strauss, A.K. The value of flexible flight-to-route assignments in pretactical air traffic management. *Transportation Research Part B: Methodological* 160: 76–96 (2022)
- Strauss, A.K., Gulpinar, N. and Zheng, Y. Dynamic Pricing of Flexible Time Slots for Attended Home Delivery Services. *European Journal of Operational Research* 294(3): 1022–1041 (2021)
- Demirbilek, M, Branke, J and Strauss, A. Home Healthcare Routing and Scheduling of Multiple Nurses in a Dynamic Environment. *Flexible Services and Manufacturing Journal* 33(1): 253–280 (2021)
- Starita, S., Strauss, A.K., Fei, X. Jovanovic, R. Ivanov, N.; Pavlovic, G.; Fichert, F. Air Traffic Control Capacity Planning under Demand and Capacity Provision Uncertainty. *Transportation Science* 54(4), 882–896 (2020)
- Klein, R, Koch, S, Steinhardt, C., Strauss, A.K. A Review of Revenue Management: Recent Generalizations and Advances in Industry Applications. *European Journal of Operational Research* **284**(2): 397–412 (2020)
- Jovanovic, R, Fichert, F. Ivanov, N. Pavlovic, G. Strauss, A. Starita, S., Babic, O. Coordinated capacity and demand management in a redesigned Air Traffic Management valuechain. *Journal of Air Transport Management* **75** 139-152 (2019)
- Demirbilek, M., Branke, J. and Strauss, A. Dynamically Accepting and Scheduling Patients for Home Healthcare. *Health Care Management Science* **22**: 140-155 (2019)
- Kourentzes, N., Li, D. and Strauss, A.K. Unconstraining methods for revenue management systems under small demand. *Journal of Revenue and Pricing Management* 18 Issue 1 (2019), pp 27–41
- Currie, C.S.M.; Dokka, T.; Harvey, J.; Strauss, A.K. Future Research Directions in Demand Management. *Journal of Revenue and Pricing Management* 17 Issue 6: 459–462 (2018)

- Strauss, A.K.; Klein, R. and Steinhardt, C. A Review of Choice-based Revenue Management: Theory and Methods. *European Journal of Operational Research*, **271**, Issue 2: 375-387 (2018).
- Strauss, A.K. and Talluri, K. 'Tractable consideration set structures for assortment optimization and network revenue management'. *Production and Operations Management* 26 (2017): 1359–1368.
- Yang, X. and Strauss, A.K. 'An approximate dynamic programming approach to attended home delivery management'. *European Journal of Operational Research*. **263** (2017): 935-945.
- Ivanov, N., Netjasov, F., Jovanovic, R., Starita, S., and Strauss, A. 'Air traffic flow management slot allocation to minimize propagated delay'. *Transportation Research Part A: Policy and Practice* 95 (2017):183–197.
- Yang, X., Strauss, A.K., Currie, C. and Eglese, R. 'Choice-based demand management and vehicle routing in e-fulfilment'. *Transportation Science* **50** (2016):473–488.
- Meissner, J. Strauss, A. and Talluri, K. 'An enhanced concave program relaxation for choice network revenue management.' *Production and Operations Management* **22** (2013): 71-87.
- Meissner, J. and Strauss, A.K. 'Network revenue management with inventory-sensitive bid prices and customer choice.' *European Journal of Operational Research* **216** (2012): 459-468.
- Meissner, J. and Strauss, A.K. 'Improved bid prices for choice-based network revenue management.' *European Journal of Operational Research* **217** (2012): 417-427
- Kemmer, P., Strauss, A.K. and Winter T. 'Dynamic simultaneous fare proration for large-scale network revenue management.' *Journal of the Operational Research Society* **63** (2012): 1336-1350.

### Goodeve Medal for best paper in JORS in 2012, joint work with Lufthansa Systems

- Meissner, J. and Strauss, A.K. 'Pricing structure optimization in mixed restricted/unrestricted fare environments.' *Journal of Revenue and Pricing Management* **9** (2010): 399–418.
- Sachs, E.W. and Strauss, A.K. 'Efficient solution of a partial integro-differential equation in finance.' *Applied Numerical Mathematics* 58 (2008): 1687–1703.
   2008 IMACS Paper Award

#### **Conference Papers: Refereed**

- Starita, S.; Strauss, A.K., et al. 'Coordinated capacity and demand management in a redesigned ATM value chain'. *7th H2020 SESAR Innovation Days 2017*, Belgrade (44% acceptance rate)
- Strauss, A.K., Starita, et al. 'Maximizing ATM Cost-Efficiency by Flexible Provision of Airspace Capacity'. *Proceedings of the 6th H2020 SESAR Innovation Days 2016* conference, Delft

#### Book Chapter: Not refereed

 Meissner, J. and Strauss, A.K. Demand pricing and revenue management. Service Chain Management: Technology Innovation for the Service Business. Ed. Voudouris, C., Owusu, G., Dorne, R. and Lesaint, D. Berlin: Springer-Verlag, 2007

### Working papers

• Hildebrandt, F. D., Lesjak, Z., Strauss, A., and Ulmer, M. W. Integrated Fleet and Demand Control for On-Demand Meal Delivery Platforms.

## TEACHING Training & Experience

Postgraduate Certificate in Academic and Professional Practice, June 2013 Taught Courses at WHU:

I teach Data Science (in different versions for the BSc, MSc, PT MBA and Online MBA programme, respectively), Pricing Analytics, Fundamentals of Optimisation and Sustainable Urban Transport.

## Taught Courses at Warwick Business School:

I introduced and developed three new modules, namely Analytics in Practice (in collaboration with IBM), Text Analytics (accredited by SAS) and Pricing & Revenue Management. I drove the inclusion of important software tools into the programme, including SAS, R, Python, Tableau.

Date Curriculum Vitae Prepared: December 2023